

# RETURN DELIVERY NOTE

# UCM.ONE

Order number:	<b>Return address:</b>
First name:	UCM.ONE GmbH
Last name:	Wrangelstrasse 79
	10997 Berlin
	Germany

Wrangelstrasse 79  
10997 Berlin  
TEL +49 30 28650600  
FAX +49 30 28650601  
contact@ucm.one  
www.ucm.one

## Please list all items you are returning:

Article number:	Article name:	Color:	Size:	Quantity:	Reason:

- 01 Cut too long
- 02 Cut too short
- 03 Fitting too tight
- 04 Fitting too loose
- 05 Shipping damage

- 06 Incorrect product description
- 07 Several options were ordered
- 08 I don't like the product
- 09 Wrong article delivered
- 10 Incorrect product image

*(Please first consult with our customer support)*

Type of damage:

## How to get your refund:

After having received your return delivery, we will refund the money according to your payment method. If you have paid cash on delivery, we need your bank details for the return transfer.

Account holder's name:

IBAN: BIC:

For a quick refund process, simply enclose this completed form and the invoice sent with the package and send it with sufficient postage to the above-mentioned return address. Please keep the receipt of the returned package for further reference and expect a processing time of 7 business days.

## Any questions?

Please contact our customer support: **email:** shop-support@ucm.one / **phone:** +49 30 28650600